

Accessibility statement ;

Details to help you plan your holiday prior to your visit ;

We think that watermark is suitable for most guests but please enquire about your individual requirements we have a family member with some mobility problems so are able to give you first hand experience and offer information pertaining to your stay with us .

A specially allocated parking space has been made available for your personal use

Access to the main building is through a door suitable for a wheelchair user width is 81cm (32inches)

A small incline 2 “ high into the building ; Ramp available on request but not normally necessary

Lift* and stair access to the apartment s which are located on .
2nd floor and 3rd floor

Stairways ;

9 steps to first floor

followed by a small landing with a further 8 steps

Access to 2nd floor 8 steps a large landing and a further 8 steps .
Finally to the 3rd floor another 8 steps a large landing and 8 steps

Width of stairways throughout are 110cm (43 inches)

Within the apartment everything is on one level with easy freedom of movement around beds and furniture .

All doorways have a clearance of 81cm (32inches)

A hand rail is located on the wall to aid access into the bath

And for easy use of the shower which is over the bath (note we do not have a walk in shower)

Details of accessible establishments and places to visit along with hire of mobility equipment are available in the information package in the apartment

*Please note that the lift operation is not in our control occasionally it requires servicing /maintainence Time taken for this to be completed is up to the Lift company although maintenance is usually completed within the hour.

we would advise you of course before your arrival if there was a problem that we knew about .

We strongly advise you take out holiday insurance we can recommend a company and they only charge around £18 on a weekly booking .Also if you have paid your holiday by credit card you are often able to make a claim via this but please check with them direct .

Should you wish to hire Mobility equipment a Hire Shop is available just along the street from the Watermark ESK MOBILITY tel 07909 963407